



AMN/HSSN 28.1 Release Notes

April 8, 2022

During the weekend of April 16, 2022, Fannie Mae will implement Release 28.1, which includes the changes and enhancements described below for Asset Management Network (AMN)/HomeSaver Solutions™ Network (HSSN).

To implement this release, AMN/HSSN will not be available for processing from 7:00 a.m. until 4:00 p.m. Eastern Time April 16, 2022. This downtime also applies to SMDU™ Case Management functionality. While SMDU Auto Decisioning functionality will be available, users may experience some intermittent outages because SMDU relies on some HSSN case data. If you experience an exception, please wait a few minutes and resubmit the transaction.

The changes in this release apply to all instances of AMN/HSSN.

- AMN/HSSN General Updates

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- Changes to External Request AMN Manual Reclass have been implemented to only allow reclass requests for Government Insured loans.
- Logic has been added to not allow for a Closed or Completed Loan Modification or Payment Deferral case to be cancelled on loans which have previously been liquidated from Master Servicing. When an internal or external user attempts this action, the following message will be returned: "This loan is in a liquidated status. The loan must be reinstated first before the case can be cancelled."