



## 2025 STAR Inclusion

Fannie Mae's Servicer Total Achievement and Rewards™ (STAR™) team is announcing our 2025 inclusion criteria. Servicer Profiles are established annually based on Fannie Mae servicing volume, with some adjustments for existing delinquent loan volume.

For the 2025 STAR program year, we have three categories:

### General Servicing

- Total loan count greater than 40,000

### Solution Delivery

- Total loan count greater than 150,000

### Timeline Management

- Total loan count greater than 500,000

**Note:** Fannie Mae reserves the right to perform an operational assessment in any or all categories for each servicer.

- The 2025 updates to the metrics will become effective Jan. 1, 2025, and reflected in the Scorecard released February 2025.