



2022 STAR Inclusion

Fannie Mae's Servicer Total Achievement and Rewards™ (STAR™) team is announcing our 2022 inclusion criteria. Servicer Profiles are established annually based on Fannie Mae servicing volume, with some adjustments for existing delinquent loan volume.

For the 2022 STAR program year, we have three categories:

General Servicing

- Total loan count greater or equal to 50,000

Solution Delivery

- Total loan counter greater or equal to 20,000 **AND**
- 60 plus delinquency rate greater than 1.4%

Timeline Management

- Total loan count greater than or equal to 50,000 **AND** either
- Number of severely delinquent loans beyond published foreclosure timeline greater than or equal to 600 **OR**
- Percent of severely delinquent loans beyond published foreclosure timeline greater than or equal to 15%.

Note: Fannie Mae reserves the right to perform an operational assessment in any or all categories for each servicer.

- The 2021 updates to the metrics will become effective Jan. 1, 2022, and reflected in the Scorecard released February 2022.