



AMN/HSSN 27.4 Release Notes

September 15, 2021

During the weekend of September 18, 2021, Fannie Mae will implement Release 27.4, which includes the changes and enhancements described below for CLM Suite: Asset Management Network (AMN)/HomeSaver Solutions™ Network (HSSN).

To implement this release, AMN/HSSN will not be available for processing from 7:00 a.m. until 4:00 p.m. Eastern Time September 18, 2021. This downtime also applies to SMDU™ Case Management functionality. While SMDU Auto Decisioning functionality will be available, users may experience some intermittent outages because SMDU relies on some HSSN case data. If you experience an exception, please wait a few minutes, and resubmit the transaction.

- Changes in Support of the Implementation of Property 360™

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Updates to AMN

The “REOgram Sent Date” has been removed from the AMN screens for Deed in Lieu (Mortgage Release) and it is no longer required for case creation, case updates or closing a case via HSSN.

The “REO Notification File Upload” and “Add REO Notification” links have been removed from the REO Notification screen.

All references to 571 and REOgram submissions via AMN have been replaced to reference Property 360.

Approval Letters

Deed in Lieu approval letters have been updated to include Property 360 instructions and to be inclusive of SMDU™.