

Resources

Lender Letters

[Lender Letter \(LL-2021-07\) COVID-19 Payment Deferral](#)

[Lender Letter \(LL-2020-05\) Payment Deferral](#)

Questions?

Email: master_servicing@fanniemae.com

Other

[COVID-19 Payment Deferral and Payment Deferral Matrix](#)

[Servicing Guide](#)

[Information for servicers on the impact of COVID-19](#)

