

LoanSphere Invoicing™

Updates to Line Items

Jan. 28, 2021

Effective Feb. 1, the LoanSphere Invoicing application will be updated with a new line item in the **General Services** category. Reference the matrix below for which line item to use going forward.

New Line Item

Payment Deferrals

When a loan enters into a payment deferral, the servicer must identify the deferred amount within the HSSN case and pay any necessary out-of-pocket expenses. Refer to the [Fannie Mae Servicing Guide F-1-05: Expense Reimbursement](#) to learn about expenses eligible for reimbursement. Any advances collected at time of pay off which have not already been reimbursed by Fannie Mae should be requested on the line item below.

Effective February 1, 2021, Post Payoff Payment Deferral Reimbursements should be requested using the line item below:

Category ID	Category	Subcategory ID	Subcategory
20	General Services	249	Post Payoff PD Reimbursement

NOTE: Claim filing deadlines still apply. Payoff proceeds must have been received by Fannie Mae prior to servicer requesting reimbursement under the above-mentioned line item.

Please review Lender Letters (LL-2020-05), (LL-2020-07) and (LL-2020-11) for additional payment deferral information.

For More Information

Beginning Feb. 1, reference the [LoanSphere Line Item Search Tool \(LIST\)](#) for revised servicer expense categories and subcategories in LoanSphere Invoicing. For other related information, visit the [Servicer Expense Reimbursement page](#).

If you have any questions related to the LoanSphere Invoicing line Items, please submit your inquiry via The Inquiry Response Tool (IRT). This portal is used to track and respond to inquiries related to expense reimbursement claims.

Link to the tool: <https://fanniemae.decisionreadysolutions.com/>