



## **AMN/HSSN 26.3 Release Notes**

July 21, 2020

During the weekend of July 25, 2020, Fannie Mae will implement Release 26.3, which includes the changes and enhancements described below for Asset Management Network (AMN)/HomeSaver Solutions™ Network (HSSN).

To implement this release, AMN/HSSN will not be available for processing from 7:00 a.m. until 4:00 p.m. Eastern Time July 25, 2020. This downtime also applies to SMDU™ Case Management functionality. While SMDU Auto Decisioning functionality will be available, users may experience some intermittent outages because SMDU relies on some HSSN case data. If you experience an exception, please wait a few minutes and resubmit the transaction.

### **AMN/HSSN General Updates**

#### ***New Data Field for COVID-19 Payment Deferral***

- **“Is Borrower Hardship Related to COVID-19?”** – When a delegated or non-delegated modification is selected in HSSN, this new data field will be displayed with a drop-down box (Yes or No) and is required when the new parameter, “Is borrower hardship related to COVID-19?”, is set to Active.