



Technology Manager Release Notes

August 6, 2020

Technology Manager is a web-based tool that allows Fannie Mae customers to provision and manage access to Fannie Mae applications. Registered users can view and modify their user profile and security information, and company designated administrators can assign various applications to their users.

What's new in this release?

Technology Manager now provides a self-serve functionality to manage password resets for Administrator-managed organizations. Administrator-managed Users will be able to access this feature and perform the following actions:

1. External Fannie Mae technology Users initiate the password reset process through the [self-serve password reset tool](#). Upon validating their User ID through a temporary one-time passcode, an email is sent to their assigned Administrator(s) notifying them of their request.
2. Administrators have the option to approve or deny a User's request within Technology Manager.
3. Users are notified if their request is approved/denied via email. If approved, the User can reset their password without having to answer a security question or supplying a PIN.
4. Administrators can reset their own passwords using the self-serve password reset tool without requiring approval from other individuals/roles.

View a [side-by-side comparison of the old and new process](#).