



How to Obtain Access to HomeTracker® Job Aid

August 17, 2016

The servicer must first execute a *Services and Systems Access Agreement* with HomeTelos. HomeTelos will not accept revisions to this Agreement because its terms must align with the Agreement between HomeTelos and Fannie Mae. Servicers currently using HomeTracker for property preservation will not need to sign a new Agreement.

Effective August 20, 2012, access to vacancy reports is available for existing HomeTracker users. HomeTelos will provide user training to all users responsible for accessing the new vacancy report.

To execute a *Services and Systems Access Agreement*, set up users, or schedule training, contact:

HomeTelos
1-800-934-1836
support@hometracker.com