



Additional Data Elements (ADE) Retirement & Introduction to Self-service Data Changes on LSDU – Frequently Asked Questions (FAQs)

November 21, 2019

This document provides answers to frequently asked questions about the retirement of Fannie Mae's Additional Data Elements (ADE) application and the introduction to the new self-service data changes module on the Fannie Mae Loan Servicing Data Utility (LSDU) application.

Q1. When is the ADE application retiring?

On December 1, 2019, Fannie Mae will be retiring the ADE application.

Q2. What should I do if I need to make changes to Home Mortgage Disclosure Act (HMDA) borrower demographic data?

Customers will be required to correct the following Home Mortgage Disclosure Act (HMDA) borrower demographic data elements through the new self-service data change process available through Fannie Mae's LSDU platform.

1. Borrower(s) Age
2. Borrower(s) Date of Birth
3. Borrower(s) Ethnicity
4. Borrower(s) Gender
5. Borrower(s) Race
6. Property Year Built

Q3. What should I do if I need to make changes to Housing Goals data attributes that are not listed above in Q2?

The following housing goals data elements will be corrected through Fannie Mae's current post-purchase adjustments (PPA) process.

1. Eligible Rent
1. Home Ownership and Equity Protection Indicator (HOEPA)
2. Loan Annual Percentage Rate Spread Percent (APR Spread)
3. Loan First Time Homebuyer Indicator
4. Monthly Debt Expense
5. Monthly Income
6. Monthly Housing Expense
7. Note Signed Date
8. Number of Bedrooms
9. Number of Borrowers
10. Original Appraised Amount
11. Purchase Price

To request a changes to any of these attributes, please use the [PPA Request Form](#).

Q4. How can I learn more about the current PPA process?

Please reference the following materials to learn more about the current post-purchase adjustment (PPA) process:

- [Seller/Servicer-Initiated Post-Purchase Adjustments Webpage](#)
- [Seller/Servicer Initiated Post-Purchase Adjustments Job Aid](#)
- [PPA Data Change Rules Matrix](#)



- [PPA Request Form](#)

Q5. What is LSDU?

LSDU is a suite of self-service tools that provide customers with a near real-time, loan-level view into Fannie Mae loan data and investor reporting exceptions.

Q6. Where can I learn more about the new self-service data change process, available through Fannie Mae's LSDU platform?

Please reference the following support materials:

- [Self-service Data Changes on LSDU User Guide](#)
- [Data Attribute Guidance Matrix](#)

Q7. How can I get access to LSDU?

Lender corporate administrators will request access through Fannie Mae's Technology Manager for all LSDU users. Once users have been provisioned, they will be notified via email. Use this [job aid](#) on how to access LSDU.

Q8. How do I obtain access to the self-service data changes module on LSDU?

Please have your Fannie Mae Technology Manager email a user access request to future_of_servicing@fanniemae.com.

Q9. Are there any Web browser compatibility requirements for using the self-service data changes module on LSDU?

For optimal performance, the preferred browser for LSDU is Google Chrome. Following is a list of acceptable browsers:

- Google Chrome (PREFERRED)
- Microsoft Internet Explorer
- Microsoft Edge
- Firefox
- Safari

Q10. Where should I go if I have additional questions?

Please contact Master Servicing at 1-800-2-FANNIE and choose Option 1, Option 6, or email future_of_servicing@fanniemae.com with any questions.