



Master Servicing Platform Release Notes

November 16, 2019

Effective **November 18, 2019**, the Loan Servicing Data Utility (LSDU) 3.2 release will be implemented to support new Loan Data Change Module and additional functionality. LSDU is a suite of self-service tools providing servicers with accurate, near real-time, loan-level data and data exceptions, allowing for continuous reconciliation of Fannie Mae loans, cash positions, and offering operational efficiencies.

The following updates are included in this release:

- Updates to the User Interface (UI)

Updates to the User Interface (UI)

With this release, updates will be made to the look and feel of the UI in LSDU. These will include an accessibility update to external users who will now be able to access the LSDU application Monday through Saturday, 24 hours a day. This was changed from the previous access timeframe of 8am – 9pm EST, Monday through Saturday.

For More Information

For more information about this release, please contact [Future of Servicing](#) or Master Servicing at 1-800-2FANNIE.



Appendix A:

The following data attributes will now be available to change in the LSDU – Loan Data Change module:

Data Attribute Name
Borrowers Age
HMDA Borrower Gender Information
HMDA Borrower Ethnicity Information
HMDA Race Information
Property Year Built
HMDA

Appendix B:

The following data attributes must still be changed through the Post Purchase Agreement process.

Data Attribute Name
APR Spread
First Time Homebuyer
Home Ownership and Protection Act (HOEPA)
Monthly Income
Monthly Housing Expense
Monthly Housing Date
Number of Borrowers
Property Original Appraisal Amount
Property Purchase Price
Property Number of Units, Rents, and/or Bedrooms



Appendix C:

Below is the landing page for the Loan Data Change module:

Loan Servicing Data Utility | Help | usr5

Loan Activity Search | Loan Data Search | Cash Position Search | **Loan Data Change** | Analyst Name Search

Loan Data Changes Search

Create/Update changes to loan level attributes.

Enter your desired loan number.

Fannie Mae Loan Number:

Enter a loan number

Get Loan Data

Below is the borrower page that will display after searching for a loan:

Loan Activity Search | Loan Data Search | Cash Position Search | **Loan Data Change** | Analyst Name Search

Housing Goals Data

Revert All Changes | Review and Submit

1 Fannie Mae Loan Number: [redacted]
Results as of 10/23/2019 01:43 PM ET

Lender Name: [redacted] | Lender Number: [redacted] | Lender Loan Number: [redacted]

2 Borrower Information

- Borrower 1
- Borrower 2
- Underwriting
- Loan
- Property

3 Existing Value | **4** New

Primary Borrower | Manuel P Rivera

Date of Birth

Existing Value: 10/10/1939 | New: MM/DD/YYYY

Age of the Borrower at the Time of Application in Years

Existing Value: 75 | New: Enter Value

Gender

Existing Value: Indicator(s) for this attribute: Not Provided

Refusal Indicator: No

Observation Indicator:

New: If applicable, please select the indicator(s) below: Not Provided

Refusal Indicator: Select Value

Observation Indicator:

Ask Pali

- | | |
|-----------------------------------|---|
| 1 General Loan Information | Displays Fannie Mae loan number and lender information. |
| 2 Navigation Loan Details | The left side provides the ability to navigate between Borrower attributes, Underwriting attributes, Loan attributes, and Property attributes. The primary borrower's information is displayed when the screen first appears. Each borrower has an individual section with the information pertinent to the individual. |
| 3 Existing Value Column | Displays information that is existing for the loan. |
| 4 New Column | This column is where corrections can be made per line item. |